

TITAN FLIGHTWORKS LLC

BOOKING, SERVICE & CLIENT POLICIES

Website Summary — Detailed terms are controlled by the signed project agreement

These policies provide a plain-language summary of Titan Flightworks LLC's standard practices. They do not replace the project-specific agreement presented for signature.

1. Booking and Date Reservation

A date is not reserved until Titan confirms the booking and receives any required deposit or retainer. Titan may decline a booking for scheduling, safety, airspace, conflict-of-interest, or other legitimate business reasons.

2. Deposits and Balances

Unless a proposal states otherwise, a 30% deposit may be required to reserve a project date. The remaining balance is generally due on completion or before delivery of final media, as stated in the applicable agreement.

3. Cancellation

Standard cancellation terms may include: more than 48 hours before booking — no cancellation fee; 24–48 hours — 30%; less than 24 hours — 50%; same-day cancellation/no-show — up to 100%, subject to the signed agreement and applicable law.

4. Rescheduling

Requests 24+ hours before booking may generally be rescheduled without a fee. Requests less than 24 hours before booking may be subject to a 30% rescheduling fee. Same-day changes may be treated as cancellation and rebooking. Titan may allow one complimentary reschedule when practical.

5. Weather and Safety

Weather, visibility, wind, precipitation, lightning, unsafe site conditions, airspace restrictions, FAA requirements, equipment issues, or other safety concerns may require a shoot to be postponed, modified, shortened, or canceled. Titan's safety determination controls aerial operations.

6. FAA and Airspace

Commercial drone operations are conducted subject to applicable FAA rules and any required airspace authorization. Titan will not knowingly perform an operation it determines would violate applicable aviation requirements. [cite](#) [turn0search10](#)

7. Client Responsibilities

Clients must provide accurate project information, timely access, parking/access instructions, site contacts, property or venue permissions when required, and information about hazards or restrictions known to the Client. Clients are responsible for permissions involving people, property, tenants, venues, logos, music, and other third-party rights when applicable.

8. Additional Coverage

Additional aerial or production coverage requested beyond the agreed scope may be billed at the applicable rate. Titan's standard example rate is \$125/hour for Additional Aerial Coverage unless the proposal or agreement states otherwise.

9. Deliverables

Deliverables are limited to media and formats identified in the proposal or agreement. Raw files, project files, unedited footage, or alternate exports are not included unless expressly stated.

10. Editing and Revisions

Titan determines professional editing style unless specific requirements are agreed in writing. Included revisions, if any, are limited to the number stated in the proposal. Additional revisions may incur charges.

11. Delivery

Final media is normally delivered electronically through a gallery, cloud link, download portal, or other agreed method. Delivery timing is an estimate unless a guaranteed deadline is expressly stated in writing.

12. Copyright and Usage

Titan retains copyright unless a separate written agreement expressly transfers it. Clients receive only usage rights granted in the applicable agreement or license. Expanded commercial, resale, sublicensing, stock, or advertising uses may require additional written licensing.

13. Portfolio Use

Unless the project agreement states otherwise, Titan may use completed work in its portfolio, website, social media, advertising, proposals, and promotional materials, subject to applicable rights.

14. Agreement Controls

This webpage is a summary. The signed project agreement, proposal, invoice, addendum, license, or release controls the specific transaction if there is a conflict.