

TITAN FLIGHTWORKS LLC

PRIVACY NOTICE

Effective Date: September 1st, 2026

This Privacy Notice explains how Titan Flightworks LLC may collect, use, disclose, retain, and protect information when you visit the website, contact us, request a quote, book services, or otherwise interact with our online services.

1. Information We May Collect

Depending on how you interact with us, we may collect your name, business name, email address, telephone number, billing or mailing information, project address, event/property information, service preferences, messages, booking details, payment status, and other information you voluntarily provide.

2. Automatically Collected Information

The website or its service providers may collect technical information such as IP address, browser/device type, operating system, referring page, pages viewed, approximate IP-derived location, date/time, and website activity.

3. Cookies and Similar Technologies

The website or third-party services may use cookies, pixels, tags, local storage, or similar technologies for functionality, preferences, analytics, security, and advertising. Where required by law, applicable choices or notices will be provided.

4. How We Use Information

We may use information to respond to inquiries; prepare quotes; schedule and perform services; communicate about projects; process or coordinate payments; deliver media; provide support; maintain records; protect security; prevent fraud or abuse; improve services; send requested marketing; and comply with legal obligations.

5. How We Share Information

We may share information with service providers that help operate the business, including hosting, scheduling, payment processing, email, cloud storage, CRM, accounting, analytics, delivery/gallery, and professional advisers. We may also disclose information when required by law or reasonably necessary to protect rights, safety, or property. We do not sell personal information as a business practice unless this Notice is updated to disclose such activity.

6. Payment Information

Payments may be processed by third-party payment providers. Titan generally does not need to receive or store complete payment-card numbers. Payment information handled by a processor is subject to that provider's terms and privacy policy.

7. Project and Media Information

Project information may include property addresses, venue details, schedules, access instructions, contact information, and photographs or video containing people or property. We use this information to perform services, deliver media, administer projects, maintain records, and exercise rights under applicable agreements, releases, and licenses.

8. Drone and Location Information

For drone operations, Titan may use addresses, geographic coordinates, maps, airspace information, weather data, and flight-planning tools necessary to plan and conduct safe operations. FAA guidance states that FAA safety regulation is separate from local privacy laws. [cite](#)[turn0search0](#)[turn0search17](#)

9. Marketing Communications

If you provide contact information and request information from Titan, we may send service-related communications and, where permitted, marketing communications. You may request that marketing messages stop. Transactional communications may continue when reasonably necessary.

10. Data Security

We use reasonable administrative, technical, and organizational safeguards appropriate to the information we handle. No internet transmission or storage system can be guaranteed completely secure. FTC guidance recommends minimizing unnecessary data, protecting retained information, disposing of information no longer needed, and planning for security incidents. [cite](#)[turn0search16](#)

11. Data Retention

We retain information as reasonably necessary to provide services, maintain accounting and business records, resolve disputes, enforce agreements, comply with law, and maintain appropriate backups.

12. Privacy Requests

Depending on applicable law, you may have rights concerning personal information, such as access, correction, deletion, or information about processing. Requests will be evaluated under the law applicable to the request. Contact Titan using the information on the website.

13. Children's Privacy

The website is not directed to children under 13, and Titan does not knowingly request personal information from children under 13 through the website.

14. Third-Party Websites and Tools

Third-party websites, payment processors, scheduling tools, galleries, social-media platforms, analytics services, and other integrations may have separate privacy practices. Titan is not responsible for third-party policies or security practices.

15. Legal and Business Disclosures

Information may be disclosed when reasonably necessary to comply with law, legal process, valid governmental requests, protect rights or safety, or complete a business transfer, merger, sale, or reorganization.

16. Changes

We may update this Privacy Notice as our website, services, technology, or legal obligations change. The revised Notice will show a new effective date.

17. Contact

For privacy questions or requests, contact Titan Flightworks LLC through the contact information published on the website.